

# 2021 Annual Report

## Customer Feedback

"I was so anxious for my first meeting, but once I had the meeting I felt so relieved because I felt understood and cared about." – Participant

"I know this job is not easy but if it wasn't for services like this the world will just shut the door on people like us so thank you thank you! I have been to many businesses like this. Yours is the best." – Participant

"Jim really is passionate about helping people. My faith was renewed just knowing that he believed in me and the outcome of my job search." - Participant

"Great program and I wish more businesses would participate in it." – Employer Partner

## OUR MISSION:

Weaving Differences Together to Strengthen the Fabric of the Workforce  
By Weaving Differences Together

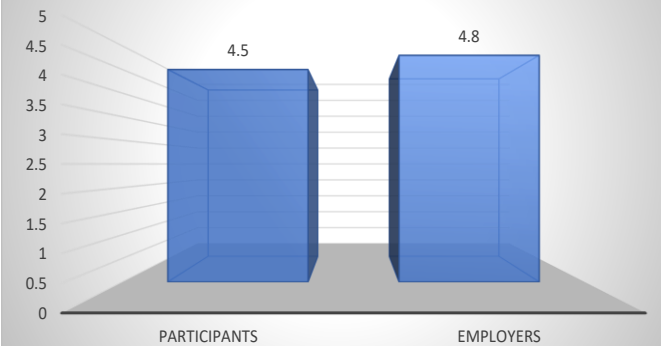
**Individuals achieving employment:**

**138**

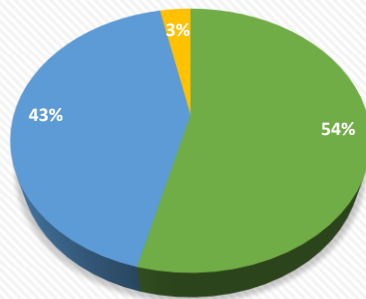
**Average Wage:**

**\$13.13**

## Customer Satisfaction



## Revenue Distribution



■ Employment ■ Employment Planning ■ Non-OOD

**15.4**

**Average number of weeks it took to get a job.**

**Individuals New to Greenleaf in 2021:**

**Gender**

Male: 53%  
Female: 46%  
Other: 1%

**Age Group**

22 and under: 64%  
23 and over: 36%

**Individuals referred for all services in 2021:**

**369**

## Goals for 2022

- Establish charitable giving campaign to allow Greenleaf to expand beyond current OOD services.
- Continue to improve outcomes for all participants.
- Increase Greenleaf's name recognition in the community – BE SEEN!

**Staff Longevity in 2021: 2.9 years including 8 employees working for Greenleaf for more than 5 years!**